

FAQ'S

Why are we providing this service?

We are providing this service because we recognize that the patient will have many different types of providers as part of their care team. Access Connected Care provides a platform, allowing providers to collaborate and co-manage their patient population with experts in both the holistic and medical fields.

Does insurance pay for the virtual visit?

Currently we offer a cash fee schedule for patients seeking primary care services. July 1st 2019 the State of Florida does have a parity law going into effect which will allow us to bill commercial insurance carriers. Patients must check with their individual carriers to ensure this type of coverage is offered.

We do bill Auto Insurance Carriers for patients being seen for their auto injuries and EMC consultations.

What lab do you use and what is the cost?

We use Quest laboratories for all cash labs. When using your personal insurance you can go to either Lab Corp or Quest using a requisition form we email to you.

What age groups do you treat through the VMO?

Currently we treat primary care patients from the age of 16 to 100+

For patients involved in an Automobile/Slip and fall accident we treat age 6 and up

How long does a visit take?

The visit lasts on average 15 minutes, this can also vary due to the nature of the visit.

How do I pay for my visit?

You will need to go to our website www.accessipc.com and click on the pay here tab, if you enter your email address a receipt will be emailed to you.



Virtual Visit Services & Conditions

Example of Conditions

Allergy, Asthma*, Acute infections

Back Pain, Neck Pain, Muscle and Joint Pain

Colds, Congestion, Conjunctivitis, Constipation

Conservative Pain Management

Dermatitis, Diabetes, Diarrhea

Ear Pain, Eye Issues*

Headaches, Heartburn, Hypertension, Influenza (Flu)

Lab orders and Lab reviews

Medication refills

Medical Weight loss

Nausea, Pharyngitis

Pink Eye, Rash, Shingles, Sinus Infection

Sprains & Strains

Upper Respiratory Infection (URI)

Urinary Tract Infection (UTI)

*treatable depending on the severity

Example of Services

Diagnostic prescriptions EMC Consultations *Medical Management

